

Terms & Conditions – Studio Paintings

Copyright

The artist retains full copyright on all created artwork, including **mock-ups and prints**. This means I have the right to produce **prints, calendars, and other reproductions** using the image of the original artwork.

For sold paintings, I reserve the right to display them in my **online gallery, website, and social media pages**. If a client wishes to keep their purchase **private**, they must notify me **before purchase is finalized**.

Payment

Full payment is required before the artwork is shipped.

I accept the following payment methods:

- **International Payments** – PayPal or Credit Cards via a PayPal invoice
- **Canadian Payments** – Bank transfer

Most artworks are shipped **within 3-5 business days** after payment. Please note that paintings are sold on a **first-come, first-served basis**. If you are interested in a specific piece, I recommend securing it as soon as possible.

Shipping

All paintings are shipped securely **with tracking** to the address provided. If the painting is a **gift**, it can be shipped directly to the recipient. Please specify the **correct shipping address** at the time of purchase.

Shipping costs may vary depending on the size, weight, and destination of the artwork.

Cancellations & Refunds

Clients have **7 days** from the date of purchase to request a **full refund**. Cancellations must be made via **email**, and the client will forfeit their purchase upon refund approval.

After **7 days**, payments are **non-refundable**, as the artwork is taken off the market and reserved for the client.

If the painting has already been **shipped**, a return may be accepted under certain conditions. The client must cover the **return shipping costs**, and the artwork must be received **in its original condition** before a refund is processed.

If you encounter any issues with your order, please contact me, and I will do my best to resolve the issue.

Changes & Rejection of the Artwork

Once an artwork is **purchased and received**, it cannot be modified. However, if the client is unsatisfied, they may contact me within **7 days** to discuss options.

Returns will only be accepted if the artwork is returned in its **original condition**, and the client must cover all **shipping costs**.

Gift Vouchers

Gift vouchers are valid for **24 months** from the date of purchase and can be redeemed against any **studio painting or item for sale** in my online shop. Gift vouchers **cannot be refunded or exchanged for cash**.

Damage in Transit

I take great care in packaging my paintings to prevent damage. However, in the rare case that damage occurs during **shipping**, please send a **photo of the damaged artwork immediately**.

Depending on the extent of the damage, the artwork must be **returned** to me, and a **replacement or repair option** will be discussed. Any replacement work will be added to my client waiting list.

Lead Time

For **commissioned studio paintings**, lead times vary depending on the season and the number of other booked projects. I will provide an **estimated completion date** upon inquiry.

If you need a painting by a **specific date**, I will do my best to accommodate your request.

Privacy Policy

All client details and transactions are kept **confidential**. Personal data will never be shared with third parties.